

Welcome to Adell's School of Dance!

First and foremost, thank you for choosing us! We take pride in educating children in the art of dance with the use of music and movement. We are so excited to start the 2024-2025 Dance Season!

### How to Contact Us:

Phone: 716-283-1078 Email: adellsschoolofdanceinfo@gmail.com Studio Hours: Monday –Thursday 4:00pm-7:00pm Saturday 10:00am-12:00pm Office Hours may vary throughout the season.

#### Meeting with Miss Adell:

If you have questions or concerns and need to speak with Miss Adell, please never hesitate to ask. We can only solve problems if we know about them and take pride in having open lines of communication. Please email <u>adellsschoolofdanceinfo@gmail.com</u> or call (716) 283-1078 to schedule a time.

# ASD Frequently Asked Questions

# Parent Portal:

#### How do I access the ASD Parent Portal?

Use this link to set up/access your account in our new program **STUDIO DIRECTOR** : <u>https://app.thestudiodirector.com/adellsschoolofdance/portal.sd</u>

# Classes:

#### What if I feel my child is in the wrong class?

Class placement is based on age, experience and ability. If you have any questions or concerns regarding the placement of your child, please **do not** speak to the teacher about it. This matter should **only** be brought to the attention of Miss Adell. Please email the studio with any concerns.

#### If my dancer decides to no longer participate, what will I be refunded?

Depending on when the dancer chooses to no longer take class will directly affect what will be refunded. The registration fee is non-refundable. If the child quits after November 15th the costume deposit will not be refunded. Please see the front desk for specific questions.

#### How do I know if classes are canceled due to weather?

You will be notified via email to the email address the studio has on file. There will also be a message posted on our Facebook and Instagram pages.

#### What is the dress code for Ballet class?

Dancers are required to wear any style black leotard. Tights are mandatory and can be pink, black or nude. Pink ballet shoes are needed, dancers may also wear any color ballet skirt or black dance shorts. The only exception to this dress code is dancers enrolled in Level 1 or Level 2, recreational ballet class. These dancers can wear any leotard, any skirt, any tights and ballet shoes. Hair must be pulled back into a bun.

#### Where can I get shoes and dancewear?

Intensive/Toddler Tap Shoes, Ballet Shoes, Jazz Boots, Lyrical Shoes and Hip Hop Sneakers may be ordered by the studio.

Shoes are not required for Acro classes. Students may dance barefoot.

Hip Hop dancers should wear sneakers to class. Specific sneakers will need to be purchased outside of the cost of costume for the Showcase in June. We will provide more information once costumes are ordered.

# Tuition:

#### How does the billing cycle work?

Monthly Tuition is based on a yearly fee. It is then divided into equal monthly payments. Please refer to the ASD billing cycle and tuition information sheet for more information.

#### How do I make a payment?

Payment can be sent into the studio with your dancer in an envelope. Please utilize our Drop Box located at the front desk, as there may not be someone tending to the front desk. Please ensure your dancer's name is on the envelope as well as what the payment is for (tuition, costume etc.). You may pay tuition with cash, check or money order during payment week. Payment week always ends on the 15<sup>th</sup> of each month.

You are always welcome to mail payments directly to the studio:

Adell's School of Dance 2420 Military Road Niagara Falls, NY 14304

#### Please make checks payable to: Adell's School of Dance

#### When is Tuition Due?

Tuition is due on the **1st** of the month. The last day for payment without incurring a late fee is the **15<sup>th</sup>** of each month. For the month of September, tuition is due the first week of classes.

#### When will I be charged a late fee?

As of the 16th of the month, a \$15 accumulative late fee will automatically be applied to your bill, regardless of the day of the week the 15th falls on.

# Accounts more than 30 days past due will result in your dancers being unable to participate in class until the account is brought current.

#### Is there a referral program?

If you refer a new student to ASD that continues into January, you will receive a 25.00 referral credit to your account in February for EACH referral.

# Costumes:

#### What is the Costume Deposit?

- For Toddler & Intensive classes, a costume deposit of \$70.00 per routine is broken up into 2 payments for your convenience.
- Recreational classes, the costume deposit will be \$75.00.

- Competitive classes will have an \$85.00 deposit.
- The 1<sup>st</sup> half of the deposit is due by **October 19<sup>th</sup>**.
- The 2nd half of the deposit is due by **November 15<sup>th</sup>**.
- The fee does NOT include tights or shoes required for the class/routine.
- Costume deposits are NON-REFUNDABLE after NOVEMBER 15<sup>th</sup>. Once a costume is ordered, if the dancer chooses to no longer take class, the costumes ordered may be picked up at the studio. If the costumes are not retrieved prior to June 1st, they become the property of ASD.
- Costume Overages for classes may exceed the original costume deposit and will be billed in April.
- All costumes that are not paid in full by November 15th will incur a \$10.00 late fee per costume. Costumes may not be ordered with the rest of the class and are not guaranteed to arrive in time for performances. There may be additional charges added for shipping and processing which will be billed to your account.

# Showcase Fee:

What is the Showcase Fee? \$85.00 Each dancer will receive an ASD Showcase Shirt and ASD Showcase Jump Drive for the performance of your choosing. This fee also includes the following:

- Venues' for studio and dress rehearsals and showcase
- Staff for rehearsals and showcase, videography, lighting and sound
- Cleaning crews and security for studio rehearsal, stage rehearsal and showcase
- Floor rental for dress rehearsals and showcase
- Creating Props

The ASD Showcase(s) will be held June 6th + June 7th 2025!

At this time all ASD 2024-2025 Showcase details and information will be provided at a later date.

#### When is the Showcase Fee Due?

This fee is due **March 15<sup>th</sup>**.

#### Dancer Drop off:

• Please arrive 10 minutes prior to class time

#### Pick Up:

• Please DO NOT BE LATE! If there is a day that you know you will be running late, please leave a message on the studio phone (716-283-1078), email the studio (adellsschoolofdanceinfo@gmail.com) or send a note in with your dancer(s).

# With the exception of "Intro to Dance" classes, only dancers will be permitted to stay in the facility during class time. We will be hosting a parent watch week approximately every six weeks. The schedule of watch week will be posted soon.

• Dancers are to bring payment in an envelope labeled with the dancer's name, class, amount of payment and reason of payment. (i.e. tuition, costumes). They are to place the envelope in the drop box prior to entering class.

• Receipts will be issued via email and will be applied to your Studio Director account.